

SalveoRx MD

CLEAN INSTALL GUIDE

Uninstalling SalveoRx using Control Panel >> Add Remove Programs in Windows only removes the SalveoRx application files. Data files that contain transaction information (such as your prescriptions, patients, and clinic information) are not removed by default. A reinstalled or updated SalveoRx will find your old data and automatically make them available to you.

If for any reason you wish to delete your old data, you must first uninstall SalveoRx using Control Panel >> Add Remove Programs. After this, follow the instructions below on how to remove SalveoRx data files.

If you have existing data, it is recommended that you perform a backup in case you need to recover information in the future.

Assumptions:

1. User has sufficient rights to view hidden system folders, or enable viewing of hidden system folders.

Backup:

1. Make sure that SalveoRx is not running.
2. Copy the following files from the location
C:\Documents and Settings\WindowsUserName\Local Settings\Application Data\Salveo\data
in XP, or
C:\Users\WindowsUserName\AppData\Local\Salveo\data in Vista
(replace *WindowsUserName* with actual Windows username):
 - a. `ib_logfile0`
 - b. `ib_logfile1`
 - c. `ibdata1`
3. Copy the **SalveoRx** folder from the location
C:\Documents and Settings\WindowsUserName\Local Settings\Application Data in XP, or
C:\Users\WindowsUserName\AppData\Local in Vista

Delete Data Files:

1. Restart Windows. Do NOT run SalveoRx.
2. Delete the **Salveo** and **SalveoRx** folders found in the following location:
C:\Documents and Settings\WindowsUserName\Local Settings\Application Data in XP, or
C:\Users\WindowsUserName\AppData\Local in Vista

Delete all of the folders and files found in the following location:

C:\Documents and Settings\WindowsUserName\Local Settings\Apps\2.0 in XP, or
C:\Users\WindowsUserName\AppData\Local\Apps\2.0 in Vista

(Check first if you have other 2.0 applications installed. Delete only the folders for SalveoRx.)

(replace WindowsUserName with actual Windows username)

NOTE: If you do not see the above folders, you may have limited user rights or have disabled viewing of hidden files and folders. Contact your system administrator for further assistance.